

TELFORD CHRISTIANS TOGETHER



Privacy Notice

At Telford Christians Together we're committed to protecting and respecting your privacy.

This Notice explains when and why we collect personal information about people who visit our website, how we use it, the conditions under which we may disclose it to others and how we keep it secure.

We may change this Notice from time to time so please check this page occasionally to ensure that you're happy with any changes. By using our website, you're agreeing to be bound by this Notice.

Any questions regarding this Notice and our privacy practices should be sent by email to chrisdensham@staytelford.co.uk or by writing to Telford Christians Together, Meeting Point House, Southwater Square, Telford TF3 4HS. Alternatively, you can telephone 01952 291904.

Who are we?

We are Telford Christians Together, a charity working as an umbrella organisation for the five Churches Together Groups in Telford & Wrekin. We are a registered charity, number 1084035 and a company limited by guarantee, number 4098986.

How do we collect information from you?

We obtain information about you when you use our website to find out about activities among the churches in Telford or for example, when you request a newsletter.

What type of information is collected from you?

The personal information we collect might include your name, address, email address, IP address and information regarding what pages are accessed and when.

How is your information used?

We may use your information to:

- seek your views or comments on the services we provide
- notify you of changes to our services
- send you communications which you have requested and that may be of interest to you.

We review our retention periods for personal information on a regular basis. We will hold your personal information on our systems for as long as is necessary for the relevant activity, or as long as is set out in any relevant contract you hold with us.

Who has access to your information?

We will not sell your information to third parties.

We will not share your information with third parties for marketing purposes.

Third Party Service Providers working on our behalf: we may pass your information to our third party service providers, agents, sub-contractors and other associated organisations for the purposes of completing tasks and providing services to you on our behalf (eg. to process donations and send you mailings). However, when we use third party service providers, we disclose only the personal information that is necessary to deliver the service and we have a contract in place that requires them to keep your information secure and not to use it for their own direct marketing purposes. Please be reassured that we will not release your information to third parties for them to use for their own direct marketing purposes, unless you have requested us to do so, or we are required to do so by law, eg. by a court order or for the purposes of prevention of fraud or other crime.

Third Party Product Providers: Telford Christians Together does not work with any third party product providers.

Your Choices

You have a choice about whether or not you wish to receive information from us. If you do not want to receive direct marketing communications from us about the vital work we do and our services, then you can select your choices by ticking the relevant boxes situated on the form on which we collect your information.

We will not contact you for marketing purposes by email, phone or text message unless you have given your prior consent. We will not contact you for marketing purposes by post if you have indicated that you do not wish to be contacted. You can change your marketing preferences at any time by contacting us by email: chrisdensham@staytelford.co.uk or telephone on 01952 291904.

How you can access and update your information

The accuracy of your information is important to us. We're working on ways to make it easier for you to review and correct the information that we hold about you. In the meantime, if you change email address, or any of the other information we hold is inaccurate or out of date, please email us at chrisdensham@staytelford.co.uk, or write to us at Telford Christians Together, Meeting Point House, Southwater Square, Telford TF3 4HS. Alternatively, you can telephone 01952 291904.

You have the right to ask for a copy of the information Telford Christians Together hold about you.

Security precautions in place to protect the loss, misuse or alteration of your information

When you give us personal information, we take steps to ensure that it's treated securely. Any sensitive information is encrypted and password protected. Hard copy information is kept locked away.

Non-sensitive details (your email address etc) are transmitted normally over the internet, and this can never be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, we cannot guarantee the security of any information you transmit to us, and you do so at your own risk. Once we receive your information, we make our best effort to ensure its security on our systems. Where we have given (or where you have chosen) a password which enables you to access certain parts of our website, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Profiling

We do not undertake any profiling.

Use of 'cookies'

Like many other websites, Telford Christians Together website uses cookies. 'Cookies' are small pieces of information sent by an organisation to your computer and stored on your hard drive to allow that website to recognise you when you visit. They do not identify you as an individual.

It is possible to switch off cookies by setting your browser preferences.

Links to other websites

Our website may contain links to other websites run by other organisations. This privacy notice applies only to our website, so we encourage you to read the privacy statements on the other websites you visit. We cannot be responsible for the privacy notices, policies and practices of other sites even if you access them using links from our website.

In addition, if you linked to our website from a third party site, we cannot be responsible for the privacy notices, policies and practices of the owners and operators of that third party site and recommend that you check the policy of that third party site.

16 or under

We are concerned to protect the privacy of children aged 16 or under. If you are aged 16 or under, please get your parent or guardian's permission beforehand whenever you provide us with personal information.

Transferring your information outside of Europe

Telford Christians Together does not transfer information outside of the UK.

Review of this notice

We keep this notice under regular review. This notice was last updated in February 2020